

CINCINNATI BOARD OF HEALTH
BOARD OF HEALTH SPECIAL MEETING
August 5, 2019

Dr. Philip Lichtenstein, Chair of the Board of Health, called the August 5, 2019, special meeting of the Cincinnati Board of Health to order at 6:01 p.m.

I. ROLL CALL

Board Members Present: Dr. Amar Bhati, Ms. Carrie Douglas, Dr. Joe Hackworth, Dr. Philip Lichtenstein, Dr. Monica Mitchell, Ms. Kate Schroder, Ms. Chandra Yungbluth.

Absent: Mr. Gary Hagopian, Dr. Chris Lewis

Others Present: Ms. Melba R. Moore, Mr. Domonic Hopson, Zach Southwood, Assistant City Solicitor.

II. AGENDA

TOPIC	QUESTIONS	RESPONSES	ACTION/MOTION
Avondale Health Center	<p>Discussion – Professional and Management Services Agreement between University of Cincinnati Physicians Company, LLC and Board of Health of the City of Cincinnati and the City of Cincinnati Primary Care Governing Board.</p> <p>Ms. Adams: What are we getting for the amounts we are paying to UC?</p> <p>Mr. Brown: How frequently will this be monitored:</p>	<p>UC is providing multiple providers as well as management. Our nurse practitioners will also be seeing patients. UC will also provide services we do not offer.</p> <p>Domonic will meet with his counter-part at UC every other month to review the health center's performance. Internally we will look at the data monthly.</p>	<p>Motion: Lichtenstein 2nd: Hackworth Passed 7-0</p>

	<p>Ms. Adams: Without CCPC, UC is unable to get into HRSA? Is the CCPC Chairman going to be on the board with UC?</p> <p>Dr. Hackworth: BOH and CCPC will provide the clinicians for internal medicine and pediatrics, etc. UC will provide OB/GYN and psychiatric behavioral services through their personnel? Will Dr. Gonzales be providing services? Clarification on referrals.</p> <p>Ms. Yungbluth: Will current city employees be moved over to UC as employee? Will the UC staff be subject to the city's living wage laws? The City of Cincinnati has a living wage ordinance that sets forth the minimum wage. Do you know if the Living Wage Ordinance extends to contracts and would this be covered under that?</p> <p>Dr. Lichtenstein: Exhibit F – Service fees – Column 4 hourly rate amount is a session fee.</p> <p>Ms. Moyo: What is the reason for the Avondale Health Center Advisory Committee. What is the difference between that and CCPC and BOH? Is there an organizational chart?</p>	<p>We are a FQHC. This partnership is to provide needs and care to the residents of Avondale and surrounding area.</p> <p>And family practice. He will be meeting quarterly to discuss clinical aspects. He will be involved in all aspects of care and decisions regarding increase and decrease of services. We only refer within the health center.</p> <p>No employees will be moved either way. All contracts have a requirement that they meet living wage laws. They are providing staff at a higher level of clinic practice management. UC: All of the employees working in the center will be making above \$15 per hour.</p> <p>Mr. Hopson: All providers are a session fee. The only hourly rate is the management fee.</p> <p>The Advisory Committee will focus on operations. This information will be brought back to the CCPC Board. The committee was created for the oversight of this health center. When they use the term CEO or executive director, they are referring to Mr. Hopson. Mr. Robinson has been involved with developing the budget with UC. We will be providing the Boards with a monthly reconciliation. UC will cover the losses of the health center but the ultimate goal is to make a profit. Our expectations are that we will be profitable after the marketing and outreach efforts.</p>	
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	<p>Dr. Hackworth: Can afford the \$525,000 per year?</p> <p>Dr. Mitchell: Do we have any data that can help us project the break-even point?</p> <p>Dr. Hackworth: The agreement says we will have regular updates. What does "regular" mean?</p> <p>Ms. Schroder: Clarification of data timeline/availability. Are we confident that this agreement is in compliance with HRSA?</p> <p>Dr. Hackworth: Who is the Executive Director of the Avondale Health center as referred to in the Agreement?</p> <p>Ms. Moyo – Who owns the building?</p> <p>Ms. Adams: We pay the rent. Does UC pay anything? When is it open? When is the ribbon cutting?</p> <p>Dr. Hackworth: Security Services – what does this look like? Will we reduce our services here (Burnet and MLK) since it has gone away?</p> <p>Ms. Adams: What are the operating hours?</p>	<p>We know initially that the providers will not be seeing our expected patients per hour. This is a conservative budget with adjustments.</p> <p>We do have a certain number of encounters we need to break-even.</p> <p>Mr. Hopson will be getting information every other month and bringing back to the boards.</p> <p>We are using all the same systems as our other health centers.</p> <p>That is referring to Mr. Hopson.</p> <p>We have the lease since 2014. We start making rent payments in September 2019.</p> <p>UC spent \$1.2 million to build out and furnish the space. It opened today. It was a soft opening. We will have a ribbon cutting at a later date.</p> <p>Security is present at all locations. We added services to this location. Yes.</p> <p>8:00 to 5:00 p.m. No Saturdays at this time. We will continue to look at the needs of the community and we may pursue that at a later time.</p>	
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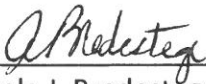
	<p>Dr. Bhati: Mutually agreed upon performance metrics. Have these been agreed on?</p> <p>Dr. Mitchell: Has a marketing plan been developed?</p> <p>Ms. Moyo: Is there a user requirement for the Advisory Committee?</p> <p>Dr. Mitchell: Are there resident from the community on the committee. How do we get input from the end user?</p>	<p>We have a meeting scheduled and we will be looking at these quarterly. We will be working with UC and establish targets that are consistent with ambulatory care practices as far as productivity and clinic quality. HRSA gives the format of how you must monitor, but not the specifics of what measures you are looking for. Only recommendations. We have strong metrics and standards for our providers. This will allow us to develop them for a health center. It is an opportunity to look at industry standards and benchmarks to develop something consistent with other ambulatory health centers.</p> <p>There has been a lot of discussion. Historically, the city has not done a good job marketing our services. We will be working with UC to promote the health center. Performance and Marketing will be two items we focus on in the immediate future. UC Representative: UC has a robust marketing department and they are set on this health center. It had been put on hold until this Agreement was finalized.</p> <p>No.</p> <p>The Advisory Committee is the VP of Ambulatory Services at UC and Mr. Hopson. The agreement states we can add members from each side as long as there is consistency of how many so there are the same amount of people from UC and CCPC. Patient Satisfaction</p>	
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		Surveys – We collect data in the call center, on-site surveys and our annual patient satisfaction survey. We will also reach out to Community Councils.	
	Dr. Bhati – Do we send out Press Ganey surveys?	No.	

7:28 p.m. Meeting adjourned.

Next meeting: Tuesday, August 27, 2019, 6:00 p.m.

Minutes Prepared by:



Angela J. Bredestege, Clerk
Cincinnati Board of Health

Minutes Approved by:



Dr. Philip Lichtenstein
Chairperson, Board of Health